

Effective Date – 06/05/2025

## 1. INTRODUCTION

Allstate India Private Limited respects the privacy and values of our employees, contingent workers, and contractors. Accordingly, we collect, process, and disclose Personal Information (*as defined below*) in a manner consistent with the law. The purpose of this document is to set forth the policy with respect to handling and dealing with Personal Information of Data Subjects (*as defined below*). This policy is in conformance with prevalent Indian law, Allstate Global Code of Business Conduct, and Allstate Privacy policies, principles, and standards.

## 2. SCOPE

This policy on data privacy (the “**Policy**”) applies to all Personal Information received by Allstate India including electronic, paper, or verbal information.

## 3. DEFINITIONS

For purposes of this Policy, the following definitions shall apply:

- “**Allstate India**” or “the **Company**” means Allstate India Private Limited, and each of its predecessors, successors, and affiliates.
- “**Data Subject**” means an employee, candidate for employment, apprentice, contingent worker, or contractor of Allstate India.
- “**Personal Information**” means any information that relates to a natural person that, either directly or indirectly, either alone or in combination with other information available or likely to be available, is capable of identifying such person. For the purposes of this Policy, unless otherwise stated, “personal information” includes “sensitive personal information”, as defined below.
- “**Sensitive Personal Information**” consists of data relating to passwords; financial information including but not limited to bank account details; credit card and debit card details; physical, physiological and mental health condition; medical records and history; sexual orientation; marital and biometric information of employees and family members.

Provided that any information that is freely available or accessible in public domain or furnished under the Right to Information Act, 2005 or any other law in effect shall not be regarded as Personal Information or Sensitive Personal Information for the purposes of this Policy.

#### 4. PRIVACY PRINCIPLES

The privacy principles in this Policy have been developed based on Indian law.

Allstate India collects and uses Personal Information in order to select, manage and administer its workforce and workforce data; run its business operations; and ensure the safety and protection of its workforce and resources and for any purpose ancillary or incidental thereto, as Allstate India may deem fit. In collecting Sensitive Personal Information, Allstate India obtains consent from the relevant individual for such collection and use of his/her Sensitive Personal Information. Allstate India collects, retains and uses Personal Information for legally permitted purposes including in order to select, manage and administer its workforce and workforce data; run its business operations; and ensure the safety and protection of its workforce; provision of certain benefits to its employees; and resources and for any purpose ancillary or incidental thereto.

For the protection of the information shared with Allstate India and its affiliates for the purposes mentioned herein, Allstate India and its affiliates have in place information security policies and procedures that contain managerial, technical, operational and physical security measures that comply with security standards as per the applicable law, for collecting , receiving, possessing, storing , dealing with or handling Personal Information of the data subject and protecting such information from unauthorized access, use, modification, damage, disclosure and impairment through multiple control points including but not limited to technology and operations controls. Details of these security practices and procedures are available on the Company intranet: [AllConnect - Allstate Information Security site.](#)

Allstate India will use the Personal Information only in ways that are compatible with the purposes for which it was collected or subsequently authorized by the individual. Allstate India will take reasonable steps to ensure that the Personal Information is relevant to its intended use, accurate, complete, and current.

Allstate India shall have the right to amend or replace this Policy and the security practices and procedures from time to time at its sole discretion and provide details of such amended or replaced practices and procedures. Notwithstanding anything to the contrary contained in this Policy, the publication of such practices and procedures on the Company intranet shall be deemed to incorporate such practices and procedures in this Policy.

The name of any agency that may collect and retain Sensitive Personal Information of the relevant individual on behalf of Allstate India is available on the Company intranet. Allstate India shall have the right to appoint or replace the agency (ies) collecting and retaining the Sensitive Personal Information by publishing it on the Company intranet. The publication of such details on the Company intranet shall be deemed to incorporate such details in this Policy and unless objected to by the Data Subject, it will be deemed that the Data Subject has consented to such replacement and appointment. Pursuant to this consent, Allstate India may share Personal Information and Sensitive Personal Information with service providers and third party(s) listed on the Company Intranet.

Allstate India will disclose or transfer Personal Information only with the consent of the Data Subject or where such disclosure or transfer is necessary for the performance of a contract between the Data Subject and Allstate India, Data Subject and third party(s) or for compliance with a legal obligation. Such transfers include (a) intercompany transfers from Allstate India's offices in India to Allstate India's affiliate offices in the United States, United Kingdom and wherever they may be located; and (b) transfers to such third parties specified on the Company intranet. Allstate India shall have the right to modify/ amend the list of third parties to which Personal Information may be transferred, by publishing the same on the Company intranet. The publication on the Company intranet shall be deemed to incorporate such details in the Policy. Such transfers shall be made only to jurisdictions and/or third parties which implement and maintain security practices and procedures not lower than the standards prescribed

by applicable law. Allstate India will obtain assurances from third parties to whom Personal Information is transferred that they will safeguard such information consistently with this Policy. Where Allstate India has knowledge that a third party to whom Personal Information was transferred is using or disclosing such information in a manner contrary to this Policy, Allstate India will take reasonable steps to prevent or stop the use or disclosure.

To the fullest extent required by applicable law, Allstate India will offer Data Subjects the opportunity not to provide the Sensitive Personal Information and to withdraw their earlier consent. The Data Subject may withdraw their consent by communicating the same to Allstate India in writing.

Upon a reasonable request, Allstate India may grant individuals reasonable access to correct, amend, or delete Personal Information that it holds about them. Additional management approvals may be required for same.

Any questions or concerns regarding the use or disclosure of Personal Information should be directed to

Allstate India - Privacy Impact Assessment Group at [AllstateIndia-PrivacyImpactAssessmentGroup@allstate.com](mailto:AllstateIndia-PrivacyImpactAssessmentGroup@allstate.com)

### Reporting Potential Policy Violations and Potential Privacy Incidents

Employees and contingent workers are required to immediately report any potential policy violations as well as suspected or actual unauthorized use, access, or disclosure of Personal Information (whether inadvertent or intentional). Potential policy violations and potential privacy incidents must be reported by:

- Sending an email directly to [PrivacyIncidentManagement@allstate.com](mailto:PrivacyIncidentManagement@allstate.com) OR
- Contacting your immediate manager. Managers must immediately send an email to [PrivacyIncidentManagement@allstate.com](mailto:PrivacyIncidentManagement@allstate.com) or report the concern to the Allstate Information Security Computer Incident Response Team at [Cyber@allstate.com](mailto:Cyber@allstate.com) upon notification of a potential privacy incident OR
- Calling the Allstate i-Report Line toll-free at 000-800-050-3837, or using the [Allstate i-Report website](#) (Select country and Begin report) OR
- Report Incident on the [Allstate India Incident Management Portal](#) by selecting Privacy as the 'Incident Type'.

Allstate India and Ethics Business Conduct investigates any potential or actual policy violations and privacy incidents in compliance with applicable company policies and procedures, laws, and regulations.

In the event that Allstate India or its affiliates share, directly or indirectly with the relevant individuals, any Personal Information, the said individuals will be obligated, to use such Personal Information in accordance with the data security practices and procedures and internal privacy policy of Allstate India as available on the Company intranet. Further, such Personal Information shall be used only in the course of employment and not for any personal use of the individual. In case of unauthorized use by the individual of such Personal Information, Allstate India reserves the right to take disciplinary action including termination of the individual's employment at its sole discretion after providing him/her with a reasonable opportunity to be heard.

You may contact the Information Protection and Privacy Governance Officer for any grievances in relation to collection of your information or any further clarifications on how we process your data, to update your details and to exercise your rights as described herein at:

#### 5. CONTACT INFORMATION:

**Attn:** Information Protection and Privacy Governance Officer

**Email:** [Theresa James](#)

**Address:**

Allstate India Private Limited,  
01, RMZ Eco World ,1st,6th and 7th Floor,  
Outer Ring Road, Devarabeesanahalli, Varthur Hobili,  
Bangalore, 560103.

**6. EXCEPTION**

Any exceptions to the policy must be approved by Director - Risk, Compliance and Governance.

**7. ANNEXURE A: DATA SUBJECT CONSENT (Signed copy to be filed in employee records)**

I \_\_\_\_\_ hereby consent to the collection, processing, disclosure and transfer of my Personal Information, including Sensitive Personal Information, by Allstate India Private Limited and its affiliates in accordance with the Policy annexed hereto.

I specifically understand and agree as follows:

- that I am aware of and consent to the collection of Personal Information, including Sensitive Personal Information, about me;
- that Allstate India is collecting my information for lawful purposes and that collection is necessary for those purposes;
- that Allstate India may disclose or transfer my Personal Information, including Sensitive Personal Information, as indicated in the Policy and that I consent to such transfer;
- that Allstate India will retain information collected about me for no longer than required for the lawful purpose for which it will be used or as permitted by law;
- that Allstate India will use information collected about me only for the stated purpose for which it has been collected;
- that I may review information provided by me and may correct or amend inaccurate or deficient information;
- that I have the option not to provide the information sought by Allstate India and that I may withdraw my consent; and
- that I have been advised of whom I should contact if I have questions or grievances related to collection, processing, disclosure or transfer of Personal Information about me.

Acknowledged and agreed,

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Place

\_\_\_\_\_  
Print Name

\_\_\_\_\_  
Date



## DISCLAIMER

The policy is meant to serve as guidelines for the employees. Nothing contained in the policy shall be construed to confer any legal right or entitlement on any individual or team(s) mentioned in the policy unless specified by law. The Organization reserves an unconditional right to amend, modify and/or rescind the entire policy or part of it at any point in time. Management decision is final.